

Protected name/address – Living abroad – PEP

Example on a Danish address-document:

~~Firma
Adresse 11
1234 Postnummer~~

 Firma
Adresse 11, 1234 Postnummer
www.firma.dk
CVR-nr. 12345678

Kunde Kundesen
Adresse Vejnavn 34, 4 th
1234 Bynavn

Kundenr. : 0000 0000 0000

Udskrevet den : 7.10.2022

Betalingsdato : 14.10.2022

Side 1 af 1




Firma kundenummer 0000 0000 0000
Registreringsnummer 12345678
Periode 01.10.2022 - 01.10.2023



Example on a foreign address-document:

~~Company name
Address 11
1234 City~~

 Company name
Address 11, 1234 City
www.companyweb.com
CVR number. 12345678

Name Lastname
Address Street 34, 4 th
1234 City

Customer no. : 0000 0000 0000

Printet date : 7.10.2022

Payment date : 14.10.2022

Side 1 af 1



Customer no. 0000 0000 0000
Registration no. 12345678
Period 01.10.2022 - 01.10.2023



Documentation Guidelines

Which type of documentation do you need?

We need two types of documents from you:

1. Picture-ID that shows who you are
2. Address documentation that shows where you live

Picture-ID:

What type of documentation do we accept?

We need one of the following documents:

- Passport - including diplomatic passport, foreign passport, convention passport and service passport
- Driver's license issued in an EU / EEA / EFTA country - including driver's licenses issued in Norway, the Faroe Islands and in Greenland. Danish driver's license for moped and/or tractor is also accepted as long as it's "the new kind" (same physical size as a creditcard).
- Residence card type C, D and F issued in Denmark (both front and back).
- National ID card issued by the police or tax authorities of a Member State in the Schengen area.
- Danish identity card issued by Borgerservice with picture and full CPR-number visible (this document can be ordered from November 2017). We do not accept "Legitimationskort til unge".
- Police ID card
- Military ID card

What should I be aware of?:

- The ID must be valid. I.e. the passport may not be expired.
- It's not permitted to cover or blur information or pictures on the submitted ID.
- If you do not own a picture-ID, please contact MobilePay Support.

Address-ID:

What type of documentation do we accept?

We need one of the following documents:

- The yellow "Sundhedskort"
- "Det særlige sundhedskort" issued by the Danish authorities
- Account statement from the bank (sent in e-Boks or via postal service)
- Documents from the tax authorities i.e. your latest tax assessment notice (Årsopgørelse), or your preliminary income assessment (Forskudsopgørelse)
- Documents from the state or government i.e. from the police or the national personal register system
- Electric-, water- or heating bills sent to your address
- Broadband- or Cable TV bill
- Property lease contract
- Letter of admission from an educational institution (if the address is specified).
- National ID-card with address from a Schengen-country
- Letter from "udbetaling Danmark"

Which information must appear on the document?

- Your name and address
- Sender's name and address as well as their logo
- Date
- What kind of document it is (account statement, bill, lease, etc.)

What else should I be aware of?

- The address document must be no more than 6 months old. Only the yellow "Sundhedskort" can be more than 6 months old.
- The picture must be clear and visible.
- You may take pictures of paper-documents or of documents on a screen if you have them digitally.
- If you take pictures of documents you have received digitally, please make sure they are readable and that there's no glitter/reflection from the screen.
- If there's a difference between your name on the documents, please include proper documentation for the name-change (fx marriage certificate or name change certificate)

Please note that we do not accept the following documents:

- Mobilephone bill
- Payslip
- Bill regarding rent
- Blue EU Health Insurance Card
- Payment Services overview (Betalingsserviceoversigt)
- Creditcard
- Insurance bill regarding car insurance
- Document from pension company
- Criminal record
- Legitimationskort til unge
- Creditcard

